



HOSPITALITY CASE STUDY

HYDE PARK
RESIDENCE



"Crises Handled" is not just a phrase, but a testament to the partnership that empowers us to navigate turbulent waters with confidence."

Anonymous

INTRODUCTION

Located at the heart of Mayfair village, Hyde Park Residence offers an atmosphere of warmth and calm with the best of London living. Creating secure, comfortable and flexible spaces for you, our passionate team is on hand to expertly take care of your needs. Hyde Park Residence offers a beautiful and effortless life in the heart of Mayfair.

CHALLENGE

Here at Hyde Park Residence, we have had the challenge of adapting our system to suit our procedures and processes. And guess who steps up to save the day? Crises Control! They equipped us with excellent training and skilfully guided us through every frustrating obstacle in solving problems, demonstrating their true professionalism. With their expert assistance, we worked together on the system until it perfectly suited our exact needs.

SOLUTION

The solution was when we found Crises Control. They provided comprehensive training and skilfully navigated the hurdles, showcasing their exceptional professionalism. With their expert guidance, a collaborative effort led to the system being tailored precisely to meet Hyde Park Residence's specific requirements.

What value does Crises Control provide to you?

Crises Control brought us incredible value by providing a built-in library of procedures that offer step-by-step guidance, making the whole experience super user-friendly.

How happy were you with the onboarding and training experience?

We were super pleased with the training. It was so easy to follow and packed with useful information. The Crises Control team was always there to help with any request, and seriously, there's no such thing as asking too many times. They were awesome!

What is the relationship like with the Crises Control account team?

Our relationship with Crises Control is solid, thanks to our dedicated account manager and their round-the-clock support team, ensuring ongoing assistance whenever we need it.



Crises Control is a critical incident notification and management platform, built around a core crisis communications tool that provides an emergency mass notification capability for critical events.

For more information:

visit: www.crisis-control.com or call us: +44 (0)20 8584 1385 or email: contactus@crisis-control.com

To stay up-to-date with our latest news, blogs, developments follow us at:



/crisescontrol



/crises-control



/CrisesControl



EU GDPR
COMPLIANT

Crises Control
Transputec House, 19 Heather Park Drive
Wembley, London HA0 1SS

www.crisis-control.com