



# CRISES CONTROL TECH STACK





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We are an award-winning Critical Event Management Software company based in London, providing comprehensive crisis management solutions to businesses both locally and worldwide.

# CORE PLATFORM & ARCHITECTURE

**Frontend:** Built with **Bootstrap CSS**, ensuring responsive and modern user interfaces.

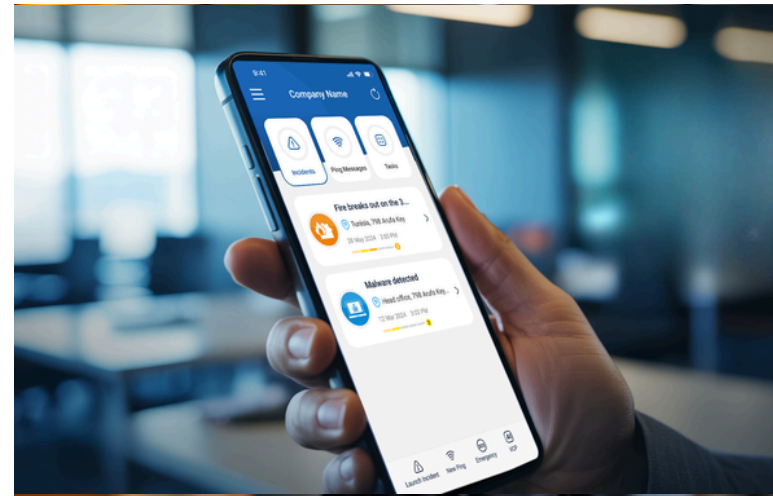
**Backend:** Developed using **.NET Framework**, providing robust and secure platform.

**Database:** Utilises **MS SQL Server** for efficient data storage and management.

**Deployment:** Supports **cloud-based deployments**, offering flexibility to meet organisational needs.



# KEY FEATURES & MODULES



## MULTI-CHANNEL NOTIFICATIONS

Delivers alerts via SMS, Email, Push Notifications (including our Mobile App, Desktop App and Microsoft Teams), and Voice Calls.



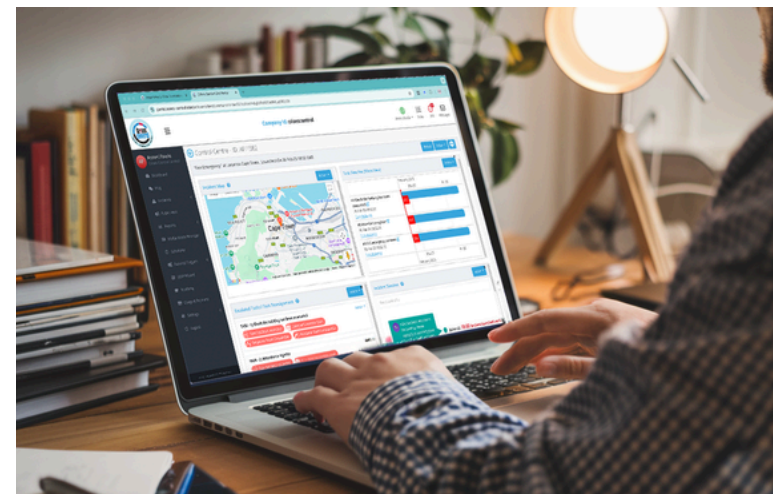
## INCIDENT MANAGER

Facilitates real-time Incident tracking, Task assignments, and progress monitoring.



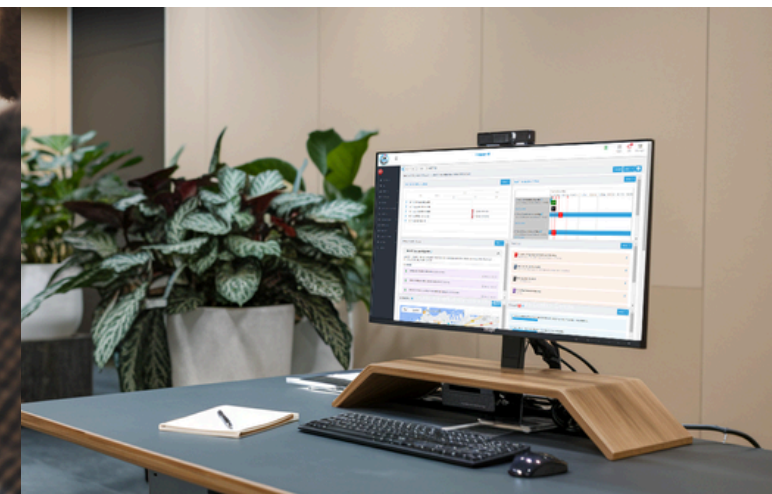
## CRAiG

An intelligent assistant that provides real-time updates, retrieves Task Checklists, and connects users to Incident Managers or Conference calls.



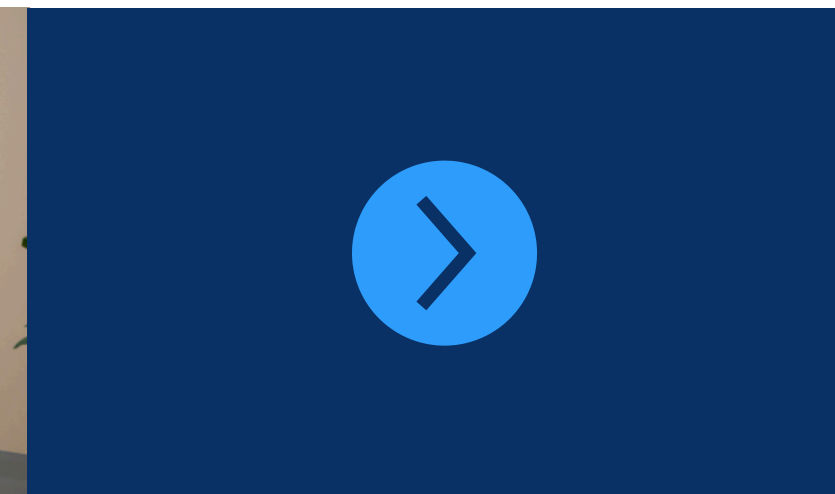
## GEO-TARGETING

Ensures alerts are sent to specific locations, reaching only those affected.



## AUDIT TRAILS & REPORTING

Offers comprehensive logs and customisable dashboards for compliance and post-incident analysis.





# AVAILABLE INTEGRATIONS



## Microsoft Teams

Direct integration allows users to receive Push notifications within Teams, ensuring critical alerts are not missed.



## Google Single Sign-On (SSO)

Streamlines and secures the login process for users.



## Azure AD & SSO

Use Azure Active Directory to manage users and Single Sign-On (SSO) for secure, seamless authentication.



## OKTA integration & SSO

Use Okta to manage users and Single Sign-On (SSO) for secure, seamless authentication.

## Third-Party Tools

Seamlessly integrates with existing systems like CRM, HR software, and other business tools, minimising disruption during implementation.





# SECURITY & COMPLIANCE

**Certifications:** ISO 27001 and ISO 9001 certified, ensuring adherence to international standards.

**Data Protection:** Complies with GDPR and other data protection regulations, safeguarding sensitive information.

**24/7 Support:** Provides round-the-clock assistance to address any issues promptly.





# DEPLOYMENT & GLOBAL CLOUD LOCATIONS

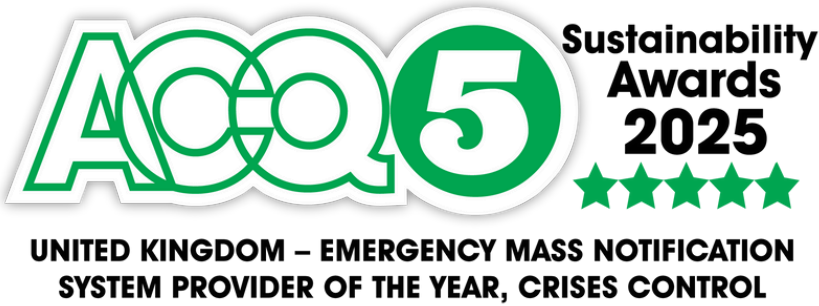
**Scalable Cloud Deployment:** Supports organisations of all sizes, from small teams to global enterprises.

**Worldwide Coverage:** Cloud locations across the UK, Europe, MEA, KSA, USA, and UAE ensure low-latency, reliable service delivery.

**Efficient Incident Management:** Simplifies mass notifications and streamlines crisis response for organisations worldwide.



# SOME OF OUR RECENT AWARDS





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