

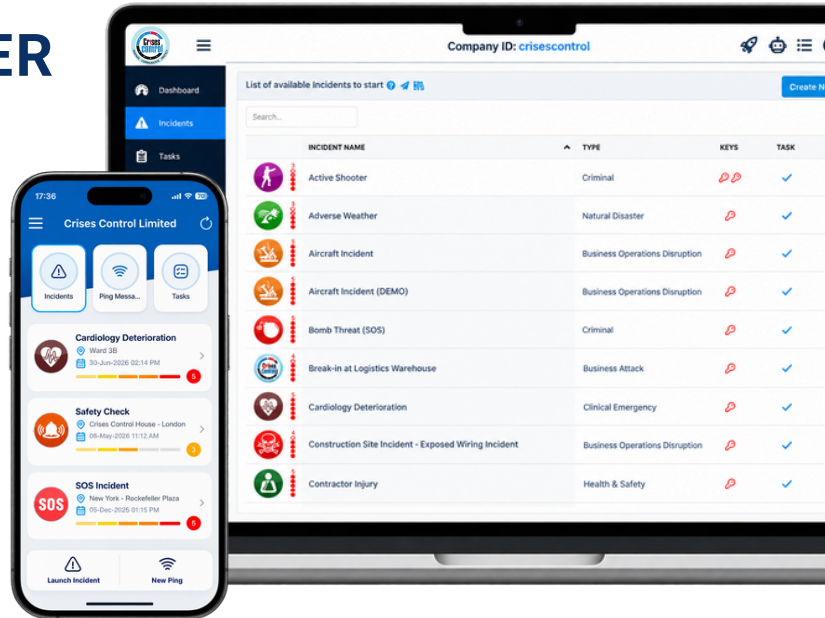


INCIDENT MANAGER

KEEP EVERY INCIDENT RESPONSE UNDER CONTROL.

Crises Control Incident Manager helps organisations launch, coordinate and document operational incidents from one structured workspace.

Activate predefined response plans, notify the right teams, access critical information, coordinate actions and maintain complete visibility from incident activation through to resolution.



COORDINATE EVERY INCIDENT FROM ONE PLACE



Launch Response Plans

Activate predefined incident response plans instantly, with the right procedures, teams and communications ready to go.



Communicate With The Right People

Use predefined recipient groups and message templates to deliver clear, consistent updates quickly.



Coordinate Response Actions

Assign and track critical tasks, set deadlines and escalate actions when required.



See What Is Happening

Monitor incident status, communications, team activity and task progress through a live operational dashboard.



Keep a Complete Record

Automatically capture communications, acknowledgements, updates, decisions and response activities in a structured incident record.

THE INCIDENT RESPONSE WORKFLOW



Incident Manager

Launch and coordinate the response.



Task Manager

Assign and track critical actions.



Control Centre

See what is happening in real-time.



Audit and Reporting

Prove what happened afterwards.

BUILT FOR OPERATIONAL INCIDENTS



IT and Service Outages



Workplace Emergencies



Security Incidents



Severe Weather



Site Evacuations



Supply Chain Disruption



INCIDENT MANAGER

PLAN, RESPOND, MONITOR AND LEARN



INCIDENT PLAN BUILDER

Be prepared before an incident happens.

Create, manage and update incident response plans with predefined workflows, tasks, communications and supporting documents.

- Create incident action plans
- Build step-by-step response procedures
- Assign tasks to response teams
- Store plans securely
- Review and update plans as requirements change
- Activate plans quickly when an incident occurs



TASK MANAGER

Turn the response plan into action.

Assign response tasks, set completion requirements, track progress and escalate actions when necessary.

- Assign and manage tasks
- Set task owners and deadlines
- Track progress in real time
- Escalate overdue or unclaimed tasks
- Reassign tasks when required
- Automate task workflows



CONTROL CENTRE

Maintain a live view of the incident.

See the operational picture as the response unfolds, including incident status, communications, critical tasks, response teams, documents and people locations.



Track



Monitor



Coordinate



Decide



INCIDENT REPORTING AND AUDIT

Know what happened. Prove how it was handled.

Every communication, acknowledgement, update, decision and response activity becomes part of the incident record.

- Complete incident timeline
- Communication and delivery records
- Task performance
- Incident summaries
- Audit and compliance reporting
- Exportable reports
- Post-incident review



ACTIVATE AN INCIDENT INSTANTLY

SOS Panic Button

When an emergency requires immediate action, authorised users can activate an incident from the Crises Control mobile app. The alert can include the user's live location and immediately notify the appropriate response teams.



Activate



Location Shared



Response Activated



Ready to see Incident Manager in action?

BOOK A DEMO